


DOCUMENT NUMBER: FM-000-0004-48	TITLE: Form - Product Change Notice	
REVISION: H DCO# DC0005391	DOCUMENT CLASSIFICATION: 04-Forms, Templates or Other	

PCN Number: PCN374475-0001 **Revision:** A **Creation Date:** 15 Feb 2024

This Product Change Notice supersedes the following documents:

PCN389007-0001

Description and Reason for Change:

We are writing to inform you that as part of our rebranding program to Azenta Life Sciences and as a proactive sustaining engineering measure, we are updating the firmware and software for the Direct Tube Marker devices.

This release – Version 3.4 - not only aligns with our rebranding efforts and brings in everything that was released with Version 3 but also includes bug correction.

Version 3.4 is backwards compatible with all Direct Tube Marker units.

This change will be effective April 2024 and will affect all Direct Tube Markers installed in the field. All devices can be upgraded to the latest release by downloading and installing the latest release package.


Impact of Change:

This change will be effective April 2024 and will affect all Direct Tube Marker units. All instruments in the field can be upgraded downloading the installer pack from the Azenta website and by following the installation instructions in the Appendix, available at the end of this document.

The new release – Version 3.4 - comprises the following changes:




- Startup text "Direct Tube Marker" in device display;
- Rebranded to contain the Azenta logo on the graphical user interface
- Bug correction
 - Reduced wasted print ribbon (the background print area could not be clearly seen when adding details for the print; this resulted in a longer print on the tube and subsequently wasted print ribbon.)

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Affected Part Numbers:

This PCN affects Part Numbers listed below:

Part Number	Item Description
76-0001	Direct Tube Marker 
4ti-0680-1	Direct Tube Marker   (previous case) (current design)

Replacement/Alternative Part Numbers


N/A

Specification of alternative products

Recommended PC Requirements:

- OS: Windows 10
- CPU: Intel i3 or greater
- Memory: 4GB
- Hard disk: Around 250MB free space
- Display: > 1024x76

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Recommended Action:

We recommend to all users noticing a an excessive ribbon waste to upgrade to the latest version of the software – the installer can be found on the Azenta webpage of the product device.

The procedure is described in the Appendix below.

Timeframe for Implementation:

Change is effective April 2024 , New Direct tubemarkers units will include the new software installation package 3.4.1.160 (part number 374475) on the USB Flash Drive included with the unit .

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Appendix:

Azenta Life Sciences
Part Number: 383555 Rev. C

3. Software Installation
Installing Direct Tube Marker Software

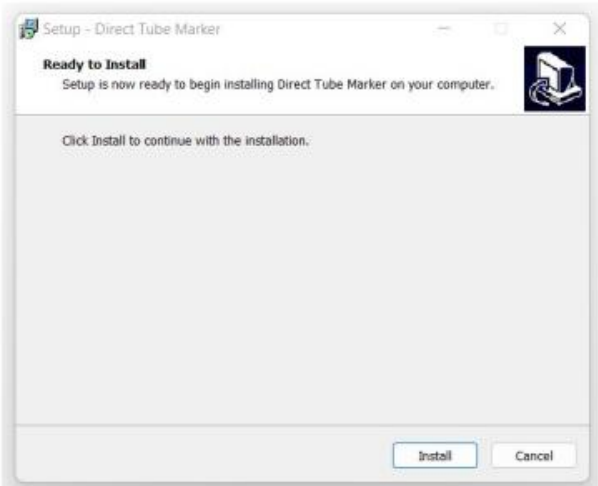
Installing Direct Tube Marker Software

Supplied with the Direct Tube Marker is a USB stick containing a folder to the software installer. Within this folder is the following file:


- Direct Tube Marker Installer file: `Direct_Tube_Marker_Setup_3_4_1_160.exe`

To install the software, you must execute the installer file. Follow the steps below to install your new Direct Tube Marker software.

NOTE: Both the installer and set-up files must be located in the same file space for installation to be successful. Azenta recommends you run the installer directly from the USB stick provided within the product package.

Step	Action
1.	Plug the provided USB stick into your computer to access the <i>Direct Tube Marker</i> software.
2.	Locate the <code>Direct_Tube_Marker_Setup_3_4_1_160.exe</code> file and double-click it. The <i>Install</i> window opens. <div style="text-align: center; margin-top: 10px;">  </div>

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Further contact information can be found at <https://www.azenta.com/contact-us>

1 RECORD RETENTION

For Control and Retention of Quality Records, see QMS101517

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