

Product Change Notice

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| Description | Discontinuation of SBS Rack De-Icing and SBS Rack Thawing Systems |
| Creation Date | 25.11.2021 |
| Product Change Notice Number | NOC2109 |
| Revision | 01 |
| This Product Change Notice supersedes the following documents: | N/A |

1. Description and Reason for Change

We are writing to inform you that Azenta Thawing product range will be discontinued on 1st December 2021. The discontinuation of the product is in line with our practice of rationalizing low demand products. Production of both SBS Rack De-Icing System and SBS Rack Thawing System will end effective immediately.

2. Communication Distribution – Need to know list

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|---|------------------------------|
| Customer's Procurement | Sales Managers to inform |
| Customer's End User | Sales Managers to inform |
| Customer's Service Team | Sales Managers to inform |
| Brooks Life Sciences Service Team | Product Management to inform |
| Brooks Life Sciences Customer Care Team | Product Management to inform |

3. Classification of Change



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|-----------------------|-----|
| Customer Notification | Yes |
| Information Only | |

4. Impact of Change

SBS Rack De-Icing System and SBS Rack Thawing System will be discontinued without any replacement. We regret the inconvenience and impact this notice may cause. Please contact your local Account or Distribution Manager if you need any further information.



5. Affected Part Numbers

| Part Number | Description | |
|-------------|---|---|
| FLX-10-1061 | SBS Rack Thawing System (THAW SYS,SBS,1EA) |  |
| 10-8001 | SBS Rack De-Icing System (ASSY,SBS RK DE-ICE SYS,1EA) |  |

6. Replacement Products

No suitable replacement available.

7. Recommended Action

All concerned Part Numbers listed in this document are still available for sale until stocks are depleted.
In case of need, please contact your local Azenta Life Sciences representative for further information and support on the subject:

| Item | | Total Quantity |
|-------------|------------------|----------------|
| FLX-10-1061 | THAW SYS,SBS,1EA | 6 |

8. Specification of replacement products

No suitable replacement available.

9. Timeframe for implementation

Effective from 1st December 2021



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10. For more information, please contact Azenta Life Sciences

If you require further information, please contact your local Account or Distribution Manager, or call our Customer Service team on

| | |
|----------------------|----------------------------|
| North America | +1.800.379.7221 |
| Europe | +44.0.161.777.2000 |
| Japan | +81.45.4477.5570 (ext. 24) |